

Rewards360

Showcasing Global 360 customer innovation and success

At Global 360, we value our customers and are dedicated to helping you achieve the full potential of your business. The Rewards360 program works to continually improve customer satisfaction by offering a range of services and activities that seek to maximize the value of your Global 360 investment.

Join the Rewards360 customer success program and gain valuable credits towards Global 360 services and events while gaining global visibility for your business innovation and success with Global 360 solutions.

The Rewards360 program provides many activities for you to choose from as you decide on your level of participation. You determine which activities to participate in, how much time you are willing to spend, and we manage the process from start to finish. Global 360 partners with you to create a program based on your needs, your schedule, and our mutual success.

Join the Program and Enjoy the Benefits

Rewards360 provides a range of benefits designed to showcase your leadership and innovation in building leading-edge solutions with Global 360 software.

- » Gain visibility and recognition as a thought leader for yourself, your organization, and your products and services
- » Build valuable relationships and gain unprecedented access to Global 360 thought leaders and our exclusive community of Global 360 customers
- » Take advantage of valuable networking and relationship-building opportunities between your company, other business leaders and Global 360
- » Enjoy advanced insight into Global 360 strategy and directly influence the Global 360 product direction and technology roadmap
- » Improve your business and technology practices and develop industry knowledge by engaging with our Professional Services Organization
- » Earn reward points from a wide range of activities and redeem them for valuable Global 360 credits for discounted training, and free passes to industry and Global 360 events
- » Be selected by your peers and industry experts as an industry innovator and be selected for Global 360's Innovation Award

Rewards360

- » Gain market recognition
- » Network with your peers
- » Influence product strategy
- » Build BPM best practices
- » Earn valuable points

Redeem your Points for Technical Support and Education Services

Redeem your Rewards360 points and take advantage of Global 360's Special Event or Weekend Technical Support coverage, or choose from one of our many Education Services course offerings.

- » Special Event Support Coverage – redeem 1,000 points for a 5-hour block of off-hours technical support in support of a special event.
- » Weekend Support Coverage – redeem 5,000 points for 48 hours of 7x24 coverage starting at close-of-business Friday and extending to start of business Monday.
- » Education Services – redeem 1,500 points for 1 day of classroom training for any existing Global 360 training course.

Using Rewards360 points, get the training you need to maximize your Global 360 investment and the technical support necessary to ensure operational efficiency, system availability, and overall solution success.

Showcase Your Success in Global 360 Activities

Earn valuable Rewards360 points in a variety of ways. We will work with you to manage the points in your Rewards360 account, make sure your participation is convenient to you, your schedule, and your company policies.

Chances are you have already engaged in some of these activities with us, so next time you offer to be a reference for a Global 360 prospect or participate in a success story with us, make sure you are signed up for the program to get those points!

Redeeming points is easy

You'll get quarterly status reports that outline your points, which you can redeem by emailing rewards360@global360.com.

Initiating an Activity Request

If you wish to initiate a points-earning activity with Global 360, please send a request at any time to rewards360@global360.com and include your name, your company's name, and the activity in which you are interested. Please note that all activities are voluntary and you can always decline an offered activity even if you initially signed up to participate.

Join the Global 360 Customer Success Program Today

To join the Global 360 Customer Success Program or get more information, send an email to rewards360@global360.com or visit www.global360.com/rewards360.

Activity	Points Value
Company Logo	100 points
Customer Quote	200 points
Prospect Reference Call	200 points
Analyst Reference	400 points
Speaking Opportunity	400 points
Video Testimonial	500 points
Beta Tester	500 points
Usability Study	500 points
Press Release	600 points
Prospect On-site Visit	700 points
Magazine Article	700 points
Media Interview	700 points
Application Review	750 points
Case Study	800 points
Webinar	800 points
Request for Proposal	800 points
Strategy Exchange Session	900 points
Product Advisory Council	900 points
Innovation Award	900 points
Executive Dinner	1,000 points



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