

# managerView QuickStart Program

## Process Reporting Made Easier

Many organizations spend countless hours each year manually collecting, compiling, and reporting on the operational process metrics of their business. The effort is tedious and time consuming and often fraught with bad data, lost information, and long lag times for report production. By automating the reporting effort, organizations can gain improved insight into their business operations, respond faster to customer demands, and substantially reduce report generation costs and times.

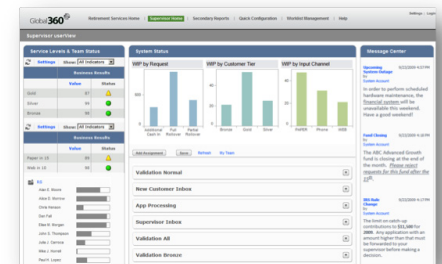
The managerView QuickStart Program begins with an on-site assessment. The QuickStart then delivers the software licenses required to meet those needs, including the implementation, configuration, and knowledge transfer. Where other reporting solutions may require lengthy deployments, most customers can be up-and-running through the managerView QuickStart Program in about a month's time.

### QuickStart Benefits

- » **Enhanced Visibility.** Reports are complete, accurate, and up-to-the-minute – supporting your continuous process improvement initiatives.
- » **Ease of Use.** Data collection and compilation are automated. Operational performance reports provide simple navigation, deliver the right level of detail, and enable faster time between information and action.
- » **Fast Results.** Global 360's experienced services team owns your deployment to ensure you are up and running quickly. Most projects are completed within four weeks elapsed time.
- » **Solid Data.** managerView accesses information directly from the Global 360 process engine, ensuring the accuracy of reported information. managerView also has the ability to pull data from multiple systems across your environment.
- » **Personalized Reporting.** The on-site assessment ensures that reports are tailored to the needs of each person accessing information from managerView.

*The No-Risk managerView QuickStart Program includes:*

- » viewPoint business case assessment
- » managerView project license
- » PSO implementation service
- » Knowledge transfer



managerView allows business managers to instantly check service level risks of key operations, understand the work status of individual employees, and view the state of work in progress. **Instant action can then be taken to correct problems, balance workloads, or restore service levels.**

## Assess

Begin with a quick on-site assessment that includes stakeholder interviews, identifying KPIs and data sources, and understanding current reporting practices.

Review sample reports – tailored to each user and targeting the strongest management value and expediting your return on investment.

## Install

Global 360's Professional Services organization ensures managerView software is properly installed and configured.

managerView is connected to your Global 360 process server.

Once the consultants have completed the service, you will have a functioning managerView system.

## Report

Data collection, compilation, and reporting will be automated to provide you instant access to any report – reducing report generation time by as much as 90%.

With a functioning system now available for your team to work with, you are able to add more functionality, try out ideas, and continue to build reports that your organization values most.

### Leverage managerView Software

managerView is a powerful monitoring, reporting, and analytics solution that provides visibility into process performance. The automated process reporting solution speeds the time between events and action. managerView enables business managers to better balance workloads and act on issues before they escalate, while providing the information necessary to support process improvement initiatives.

As an added value, businesses can also apply managerView monitoring and reporting into Global 360's persona-based userViews for process participants helping them motivate performance with personalized key performance indicators.



managerView allows process participants to monitor their performance against business goals throughout the day. Participants can also use managerView reports to understand how they are doing among their peers with our "Top 3 and Me" report – often motivating personal performance.

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